

SUE SMITH

Specialist Adviser - Operations, Clinical and Compliance

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QUALIFICATIONS

1979

General Nurse Training Certificate,
Canterbury Hospital

1996

Advanced Diploma in Gerontology,
Concord Hospital

1980

Certificate in Midwifery, Auburn
Hospital

1979

General Nurse Training Certificate,
Canterbury Hospital

Sue joined AnchoreExcellence in 2021, she has extensive experience in aged care with 30 years experience in the industry.

Sue has held senior management positions including Director of Care, Group Manager Care & Services across ten services for clinical governance and compliance and Regional Manager across five services.

Sue holds qualifications in nursing, gerontology, management and business.

She is highly versed in quality, compliance and risk management processes, supporting a culture of innovation and best practice.

EXPERIENCE

2021 -
Current

**Specialist Adviser - Operations, Clinical and Compliance -
*Anchor Excellence***

Bespoke aged care management consulting. Administrator/ Advisor services. Innovation and transformation. Executive coaching and speaking services.

2020 -
2021

Corporate General Manager - *SummitCare*

At SummitCare, Sue was responsible for building strong working relationships with Leisure and Lifestyle, Care and Catering teams, Management, Residents, Families and other Allied Health professionals. She also ensured SummitCare was operating in line with industry benchmarks and standards.

EXPERIENCE CONTINUED

2013 - 2018 ■ **Group Manager - SummitCare**

Sue was responsible in assisting the development of clinical strategies, Ensuring staff have required skills and training, monitoring clinical care and clinical governance across SummitCare homes in NSW.

2010 - 2013 ■ **Executive Manager - Elizabeth House, SummitCare**

Sue was responsible for the overall management of the centre ensuring they operate efficiently, overall performance of the centre and driving a consumer focused orientation in all services provided, in accordance to the organisations Vision, Mission and Values.

2001 - 2010 ■ **Executive Manager - Nyora Gardens, SummitCare**

Sue was accountable for the management of HR including all aspects of recruitment, selection and performance management in accordance with accepted HR and industrial relation practices. Nyora Gardens employees over 100 persons consisting of full time, part time and casual.

Anchor Excellence

LEADERS ENABLING LEADERS

Choosing the right path is easier if you've walked it before.

With a commitment to excellence in aged care delivery, business transformation, leadership, mentoring and training – Anchor Excellence will ensure your organisation achieves its objectives.